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| Lathika Vivekanandan  Senior DevOps Engineer   |  |  | | --- | --- | | **Address:** Wellington, New Zealand  **Phone :** +64 212706392  **E-mail: lathikavivekanandan@gmail.com** | LinkedIn https://www.linkedin.com/in/lathika-vivekanandan-004548136/ | |

DevOps and Senior Workplace Engineer with a proven track record in automating infrastructure, optimizing deployment pipelines, and enhancing system reliability. Adept in Microsoft technologies, including Azure, M365, and Identity and Access Management (IAM), with expertise in scripting, infrastructure as code, and full project lifecycle management. Known for driving continuous improvement, fostering collaboration, and maintaining secure, scalable digital workspaces.

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| **A white puzzle piece on a blue background  Description automatically generated** | **Skills** |

 **Microsoft Technology Stack**: Azure, M365,Azure Active Directory

 **Scripting Languages**: Python, PowerShell, Bash

 **Automation & Orchestration**: Ansible, Terraform, Git, Azure DevOps

 **Infrastructure as Code**: Terraform, Ansible

 **Cloud Platforms**: AWS, Azure

 **System Monitoring & Security**: SolarWinds, Docker, Kubernetes, Identity and Access Management

 **Service Management**: ITIL, ITSM, ServiceNow Integration

 **Troubleshooting & Diagnostics**: Expert knowledge in troubleshooting enterprise systems

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| **A white line on a blue background  Description automatically generated** | **Work History** |

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| 2023-03-  Present | **Senior DevOps Engineer**  Computer Concepts Limited (CCL), Wellington   * **Infrastructure Automation & CI/CD**: Created agents and built CI/CD pipelines using Terraform, Packer, Docker, and Azure Pipelines. Automated the setup and installation of various agents like Tenable Nessus, Qradar, and Trend Micro Deep Security for Linux and Windows environments. * **System Design & Monitoring:** Automated SolarWinds SNMP configuration for new machines, enabling efficient monitoring. Leveraged Ansible, Git, Python, and Bash scripting to ensure secure, scalable system operations. * **Security & Compliance:** Implemented Git commit signing and Docker Content Trust to ensure runtime verification of image integrity and publisher authenticity. * **Mentorship & Leadership:** Provided guidance and mentorship to junior engineers, fostering a culture of continuous learning and collaboration. * **Offboarding Automation:** Developed and executed scripts to automate the removal of snapshots and backups during the offboarding process, ensuring systems were properly decommissioned without leaving orphaned data. This included validating backup statuses before disabling and removing them, reducing potential issues in the process. * **Project Leadership**: Spearheaded the design and implementation of end-to-end CI/CD pipelines using Terraform and Azure DevOps, facilitating rapid and secure deployments across multiple environments. * **CrowdStrike Falcon Task:** Managed the extraction of host entities from the CrowdStrike Falcon platform, handling large datasets with over 68,000 records. Implemented a process to iteratively fetch data in compliance with API limits, ensuring comprehensive data retrieval for security analysis. |
| 2021-07 -2022-09 | **Application Engineer**  AMAZON.COM, Chennai (India)   * **Cloud and Virtual Servers Support**: Managed virtualized environments, including AWS and on-premises servers, ensuring uptime and security through automated patch management and monitoring. * **Automation & CI/CD:** Automated the onboarding of services to Cloudauth, ensuring secure and scalable deployment. Utilized Java for code changes and testing in Gamma and Beta environments, ensuring seamless production rollouts. * **System Migration & Optimization:** Led Project Sandwich, migrating applications from legacy to power-efficient hosts. Ensured thorough testing and validation in new environments before releasing legacy hosts. * **System Design & Development:** Upgraded KindleSocialWebView Service, implementing code changes and testing for improved performance and compatibility. * **Performance Improvement:** Worked on the YJ100 program to enhance reader experiences by converting titles to the YJ format. Used Python and Shell scripting to resolve errors and avoid content cuts. |

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| 2018-06 - 2021-07 | **Automation Engineer**  HCL TECHNOLOGIES, Chennai (India)   * **Infrastructure Automation:** Established end-to-end server build automation, integrating ServiceNow for change management, and deploying pre- and post-build configurations for VMs.  Technologies used: PowerShell, CAITPAM, Terraform. * **Decommissioning Automation:** Automated the server decommissioning process, reducing manual effort by automating key tasks and stakeholder notifications. Technologies used: PowerShell, ServiceNow API, Python. * **System Monitoring & Patching:** Integrated servers into SolarWinds and BigFix for monitoring and patch management, ensuring systems remained compliant and secure. |

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| **A white square academic cap with a tassel  Description automatically generated** | **Education** |

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| 2014-08 - 2018-05 | Bachelor of Engineering: Electrical, Electronics, And Communications Engineering  RMK College of Engineering and Technology – Chennai |

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| **A white circle with ribbons on a blue background  Description automatically generated** | **Certifications** |

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|  | * Terraform Associate Certification * Pursuing Azure DevOps Certification path |
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| **A white circle with ribbons on a blue background  Description automatically generated** | **Professional Affiliations** |

* Member, DevOps Institute